General terms and conditions

The contract concluded on the basis of this document is not registered (not subsequently available, the conclusion of the contract is proved by the order data), it is concluded only in electronic form, does not qualify as a written contract, is written in Hungarian, does not refer to a code of conduct. In case of any questions related to the operation of the website or the ordering process, we are at your disposal at the contact details provided.

The scope of these GTC covers the legal relations on the Service Provider's website (https://zatoge.com) and its subdomains. This GTC is continuously available (and can be downloaded, printed at any time) from the following website: https://www.zatoge.com/aszf.

Definitions:

User: Any natural or legal person or organization that uses the services of the Service Provider enters into a contract with the Service Provider.

Consumer: A User who is a natural person acting outside his or her profession, self-employment or business.

Entrepreneurship: A person acting in the course of his or her profession, self-employment or business.

Service Provider: A natural or legal person or organization without legal personality that provides a service related to the information society and provides a service to the User.

1. SERVICE PROVIDER INFORMATION:

Name of the service provider: Kriil Team Kft

Seat of the service provider (and also the place of complaint handling): 1172 Budapest, Aranykút utca 76.

Contact details of the service provider, regularly used electronic means for contacting the users mailing address: info@zatoge.com

Company registration number / registration number of the service provider: 01-09-969703

Service provider's tax number: 23525690-2-42

Name of registering authority / licensing authority and permit number (if any): Fővárosi Törvényszék

Cégbírósága (Metropolitan Court of Registration)

The telephone number of the service provider: 00491323297937

Language of the contract: Hungarian

Name, address, e-mail address of the hosting provider: Contabo GmbH Aschauer Straße 32a 81549

Munich Phone: 089/3564717 70 Fax: 089/216 658 62 Web: https://contabo.com E-Mail:

info@contabo.com

2. BASIC PROVISIONS:

2.1. Issues not regulated in these GTC and the interpretation of these GTC are governed by Hungarian law, in particular Act V of 2013 on the Civil Code ("Civil Code") and certain issues of electronic commerce services and information society services. CVIII of 2001 on (Elker. 2tv.) And Government Decree 45/2014 (II. 26.) on the detailed rules of contracts between consumers and businesses. The

mandatory provisions of the relevant legislation shall apply to the parties without any specific stipulation.

- 2.2. These GTC are effective from 1 July 2021 and will remain in force until revoked. The Service Provider is entitled to unilaterally amend the GTC (circumstances giving rise to the amendment: change in legislation, business interest, changes related to the company). The Service Provider publishes the changes on the website, and notifies the registered / or previously purchased Users of the change by e-mail based on which the User is entitled to withdraw from the contract or terminate it. The amendments do not affect previously concluded contracts, ie the amendment has no retroactive effect.
- 2.3. The Service Provider reserves all rights with regard to the website, any part of it and the content appearing on it, as well as the distribution of the website. It is prohibited to download, electronically store, process and sell the contents or any part of the content appearing on the website without the written consent of the Service Provider.

3. REGISTRATION / PURCHASE:

- 3.1. The user is obliged to provide his / her real data during registration / purchase. In case of false or personally identifiable data provided during the purchase / registration, the resulting electronic contract is void. The Service Provider excludes its liability if the User uses its services on behalf of another person with the data of another person.
- 3.2. The Service Provider shall not be liable for any delays or other problems or errors that can be traced back to the data provided by the User incorrectly and / or inaccurately.
- 3.3. The Service Provider shall not be liable for any damages resulting from the User forgetting his / her password or becoming available to unauthorized persons for any reason not attributable to the Service Provider.

4. RANGE OF SERVICES AVAILABLE:

- 4.1. The displayed services can be ordered online (in some cases by phone) from the website. The prices displayed for the services are in euros (EUR), gross prices (i.e. they include the statutory VAT or, if the Service Provider invoices without VAT, the prices are the amounts payable).
- 4.2. On the website, the Service Provider indicates the name and description of the service in detail.
- 4.3. If a special price is introduced, the Service Provider will fully inform the Users about the special offer and its exact duration.
- 4.4. If, despite all the diligence of the Service Provider, an incorrect price is posted on the surface of the Webshop, or a price of "0" EUR or "1" EUR due to a system error, the Service Provider is not obliged to confirm the order at an incorrect price, but has the option to reject and may offer confirmation at the correct price, in the knowledge of which the User has the right not to accept the amended offer. By erroneous price we mean the price at which the contractor does not have the contractual will to enter into the contract. Pursuant to Act V. of 2013 on the Civil Code (Civil Code), the contract is concluded by mutual and unanimous expression of the will of the parties. If the parties are unable to agree on the terms of the contract, i.e. there is no statement expressing the will of the parties mutually and unanimously, then we cannot speak of a validly concluded contract from which rights and obligations would arise.

5. ORDER PROCEDURE

- 5.1. After registration, the user logs in to the website, where it is possible to select the given service package.
- 5.2. User can select the specific package in the "Pricing" menu.
- 5.3. The user must register before subscribing to the service.
- 5.4. The User can settle the selected package through the online payment system provided by the Service Provider.
- 5.4.1. Payment methods:

Payment with PayPal.

How to make a purchase with PayPal:

The details of the transaction are displayed on the left side of the page, and there are two options on the right side:

- a) If you have a PayPal registration, you will see the partial details of the pre-specified credit card and the amount to be paid after entering the valid ID and password. If more than one card is registered, you must select the card you want to pay with, then after the selection, the payment will be made by clicking on Pay Now and you will be returned to the store page shortly.
- b) If you do not have a PayPal registration, it is possible to pay the amount with a Guest PayPal access after completing a form without having to register with PayPal. The form requests the following information (most of which must be completed):

Country

Credit/debit card number

Type of payment

Expiration date - the expiration date of the bank card in MM/YY order

CSC code is a three-digit security code on the back of the card (above the signature field on the right);

First name

Last name

Address1

Address2 (optional)

City

State / Province / Region / County

Postcode

Phone number - please enter a real phone number that your bank can reach if needed.

You must enter the country code and area code

Email address: confirmation of payment will be sent to the e-mail address provided here.

When you have filled in all the fields, press the "Review and Continue" button at the bottom of the page. Here you can double-check the information provided, the amount to be paid and the order. If you find everything is fine, approve the transaction. You will receive an e-mail notification of the successful transaction within a few moments, at the same time the Service Provider will receive the notification of the successful payment and start processing the order.

5.5. The final amount to be paid includes all costs based on the order summary and confirmation letter. 5.6. After entering the data, the User can send his order by clicking on the "Register" button, but before

that he can check the entered data again.

- 5.7. Correction of data entry errors: before sending the order, the User has the possibility to correct / delete the entered data on an ongoing basis.
- 5.8. The user will receive a confirmation e-mail after the order has been sent. If this confirmation is not received by the User within the expected time limit, depending on the nature of the service, but no later than within 48 hours from the sending of the User's order, the User is released from the offer or contractual obligation. The order and its confirmation shall be deemed to have been received by the Service Provider or the User when it becomes available to him/her. The Service Provider excludes its responsibility for the confirmation if the confirmation does not arrive on time because the User provided an incorrect e-mail address during registration or is unable to receive a message due to the saturation of the storage space belonging to his/her account. This confirmation constitutes the conclusion of the contract.

5.9. Using the system:

- the User registers
- the User logs in
- Click on the New project button -> the upload page will be loaded
- User uploads the required files (CAD + project file), optionally configuration file
- Click Next -> the settings page will be loaded
- User checks configuration settings, modifies them if necessary
- Click Next -> the presentation page will be loaded
- User checks the presentation, if satisfied, it can be downloaded and/or shared with others. If not satisfied, the User can go back to the previous pages to make further changes.

Troubleshooting: the presentation may not be created, or will be created, but not with the expected content, due to technical reasons. In such cases, the user can ask the Service Provider for help. Then the Service Provider:

- must have access to the uploaded content
- can change it if necessary
- may also re-generate the presentation

By accepting these GTC, the User acknowledges that in case of technical assistance, the Service Provider has the possibility to access and/or make changes to the uploaded part.

6. ORDER PROCESSING AND EXECUTION

- 6.1. Orders/subscriptions are processed immediately after payment.
- 6.2. Execution according to the selected service takes place after the successful payment signal.

7. RIGHT OF WITHDRAWAL / TERMINATION

- 7.1. Directive 2011/83 / EU of the European Parliament and of the Council and Regulation 45/2014 on the detailed rules for consumer-business contracts. (II.26.) Of the Government Decree, the consumer does not have the right of withdrawal / termination in the case of a contract for the provision of a service after the performance of the service as a whole, if the business started with the express prior consent of the consumer and the consumer acknowledged that he loses his right of termination after the performance of the entire service; and in the case of a contract for accommodation, carriage, car rental, catering or leisure services, and the consumer has stated at the same time that he loses his right of withdrawal after the commencement of performance.
- 7.2. 45/2014 on the detailed rules of contracts between a consumer and a business. (II.26.) Government Decree is available here.

7.3. Directive 2011/83 / EU of the European Parliament and of the Council is available here.

8. WARRANTY

Defective performance

The obligor will perform erroneously if the service does not meet the quality requirements set out in the contract or legislation at the time of performance. The obligor will not perform erroneously if the claimant was aware of the error at the time of concluding the contract or should have been aware of the error at the time of concluding the contract.

A clause in a contract between a consumer and a business which derogates from the provisions of this Chapter relating to the warranty and guarantee of supplies to the detriment of the consumer shall be void.

Multiple warranty rights apply only to Users who qualify as consumers under the Civil Code. Business User: a person who has a profession, self-employment or business activity acting among.

9. MISCELLANEOUS PROVISIONS

- 9.1. The Service Provider is entitled to use a contributor to fulfill its obligations. He/she is fully responsible for his/her unlawful conduct, as if he/she had committed the unlawful conduct himself.
 9.2. If any part of these Rules becomes invalid, illegal or unenforceable, it will not affect the validity, legality and enforceability of the remaining parts.
- 9.3. If the Service Provider does not exercise its right under the Regulations, the failure to exercise the right shall not be considered a waiver of the given right. Waiver of any right is only valid if expressly stated in writing. The fact that the Service Provider does not strictly adhere to any of the essential conditions or stipulations of the Regulations does not mean that it waives its strict adherence to the given condition or stipulation in the future.
- 9.4. The Service Provider and the User try to settle their disputes amicably.
- 9.5. The parties state that the Service Provider's website operates in Hungary and is also maintained here. As the site can also be visited from other countries, the users expressly acknowledge that the applicable law in relation to the user and the Service Provider is Hungarian law. If the user is a consumer, the court of the defendant's (consumer's) domicile shall have exclusive jurisdiction over the consumer in disputes arising from this contract pursuant to Section 26 (1) of the Code of Civil Procedure.
- 9.6. The Service Provider does not apply different general access conditions for access to the services on the website for reasons related to the User's citizenship, residence or place of establishment.
 9.7. The Service Provider shall not apply different conditions to the payment transaction for the reasons related to the User's citizenship, residence or place of establishment, place of payment account, place of establishment of the payment service provider or place of issue of the cash substitute payment instrument within the Union.
- 9.8. The service provider shall comply with the measures against unjustified territorial content restrictions and other forms of discrimination based on the nationality, place of residence or place of establishment of the buyer within the internal market and with the provisions of Regulations (EC) No 2006/2004 and (EU) 2017/2394 and 2009/22. REGULATION (EU) 2018/302 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL amending Directive.

10. COMPLAINT HANDLING PROCEDURE (CONSUMER USERS)

- 10.1. The goal of our company is to fulfill all orders / subscriptions in the right quality, with the complete satisfaction of the customer. If the User still has a complaint regarding the contract or its performance, he / she may submit his / her complaint to the above telephone number, e-mail address or by letter.
- 10.2. The Service Provider will immediately investigate the verbal complaint and remedy it as necessary. If the customer does not agree with the handling of the complaint or it is not possible to investigate the complaint immediately, the Service Provider shall immediately take minutes of the complaint and its position and provide a copy to the customer.
- 10.3. The service provider will respond to the Service in writing within 30 days. It shall state the reasons for rejecting the complaint. The Service Provider shall keep the record of the complaint and a copy of the response for 3 years and present it to the inspection authorities upon request.
- 10.4. Please note that if your complaint is rejected, you can initiate an official or conciliation procedure with your complaint, as follows:
- 10.5. The Consumer may lodge a complaint with the Consumer Protection Authority: The Consumer Protection Act 45 / A. § (1) (3) and 387/2016 on the designation of the consumer protection authority. (XII. 2.) on the basis of a government decree, the government office acts as a general consumer protection authority: http://www.kormanyhivatal.hu/hu/elerhetosegek

10.6. In the event of a complaint from the Consumer, he has the opportunity to contact a conciliation body, the contact details of which can be found here:

Baranya County Conciliation Board

Address: 7625 Pécs, Majorossy Imre u. 36 Telephone number: (72) 507-154; (20) 283-3422

Fax number: (72) 507-152 Chairman: Dr. Ferenc Bércesi

Website address: <u>www.baranyabekeltetes.hu</u>

E-mail address: info@baranyabekeltetes.hu; kerelem@baranyabekeltetes.hu

Bács-Kiskun County Conciliation Board Address: 6000 Kecskemét, Árpád krt. 4. Mailing address: 6001 Kecskemét Pf. 228.

Telephone number: (76) 501-525; (76) 501-532; (70) 702-8403

Fax number: (76) 501-538

Chairman: Dr. Zsuzsanna Horváth Website address: <u>www.bacsbekeltetes.hu</u> E-mail address: bekeltetes@bacsbekeltetes.hu

Békés County Conciliation Board Address: 5600 Békéscsaba, Penza ltp. 5.

Phone number: (66) 324-976
Fax number: (66) 324-976
Chairman: Dr. László Bagdi
Website address: www.bmkik.hu
E-mail address: bekeltetes@bmkik.hu

Borsod-Abaúj-Zemplén County Conciliation Board

Address: 3525 Miskolc, Szentpáli u. 1.

Telephone number: (46) 501-091 (new cases); 501-871 (cases pending)

President: Dr. Péter Tulipán

Website address: www.bekeltetes.borsodmegye.hu

E-mail address: bekeltetes@bokik.hu

Budapest Conciliation Board

Address: 1016 Budapest, Krisztina krt. 99.

Telephone number: (1) 488-2131 Fax number: (1) 488-2186

Chairman: Dr. Éva Veronika Inzelt Website address: www.bekeltet.hu

E-mail address: <u>bekelteto.testulet@bkik.hu</u>

Csongrád-Csanád County Conciliation Board Address: 6721 Szeged, Párizsi krt. 8-12.

Telephone number: extension (62) 554-250 / 118

Fax number: (62) 426-149 Chairman: Dr. Károly Horváth

Website address: www.bekeltetes-csongrad.hu E-mail address: bekelteto.testulet@csmkik.hu

Fejér County Conciliation Board

Address: 8000 Székesfehérvár, Hosszúséta tér 4-6.

Phone number: (22) 510-310 Fax number: (22) 510-312

Chairman: Dr. József Vári Kovács

Website address: <u>www.bekeltetesfejer.hu</u>

E-mail address: bekeltetes@fmkik.hu; fmkik@fmkik.hu

Győr-Moson-Sopron County Conciliation Board Address: 9021 Győr, Szent István út 10 / a.

Telephone number: (96) 520-217 President: Dr. Beáta Bagoly

Website address: https://gymsmkik.hu/bekelteto E-mail address: bekelteto

Hajdú-Bihar County Conciliation Board Headquarters: 4025 Debrecen, Petőfi tér 10.

Place of administration: 4025 Debrecen Vörösmarty u. 13-15.

Phone number: (52) 500-710; (52) 500-745

Fax number: (52) 500-720 Chairman: Dr. Zsolt Hajnal

Website address: https://www.hbmbekeltetes.hu

E-mail address: bekelteto@hbkik.hu

Heves County Conciliation Board Mailing address: 3300 Eger, Pf. 440.

Customer reception: 3300 Eger, Hadnagy u. 6. ground floor

Telephone number: (36) 416-660 / 105 extension

Fax number: (36) 323-615 Chairman: Dr. István Gondos

Website address: www.hkik.hu/hu/content/bekelteto-testulet

E-mail address: <u>bekeltetes@hkik.hu</u>

Jász-Nagykun-Szolnok County Conciliation Board Address: 5000 Szolnok, Verseghy park 8. III. floor

Phone number: (20) 373-2570 Fax number: (56) 370-005

President: Dr. Lajkóné dr. Judit Vígh

Website address: http://www.iparkamaraszolnok.hu/ugyintezes/bekelteto-testulet

E-mail address: bekeltetotestulet@iparkamaraszolnok.hu

Komárom-Esztergom County Conciliation Board

Address: 2800 Tatabánya, Fő tér 36.

Phone number: (34) 513-010 Fax number: (34) 316-259 President: Dr. Gabriella Bures

Website address: www.kemkik.hu/hu/bekeltet-otilde-testulet

E-mail address: bekeltetes@kemkik.hu

Nógrád County Conciliation Board

Address: 3100 Salgótarján, Alkotmány u. 9 / a

Phone number: (32) 520-860 Fax number: (32) 520-862 Chairman: Dr. Erik Pongó Website address: www.nkik.hu E-mail address: nkik@nkik.hu

Pest County Conciliation Board

Headquarters: 1119 Budapest, Etele út 59-61. II. floor 240.

Mailing address: 1364 Budapest, Pf.: 81

Phone number: (1) -269-0703 Fax number: (1) - 269-0703 Chairman: Dr. Pál Koncz

Website address: www.pestmegyeibekelteto.hu; www.panaszrendezes.hu

E-mail address: pmbekelteto@pmkik.hu

Somogy County Conciliation Board Address: 7400 Kaposvár, Anna utca 6.

Phone number: (82) 501-000 Fax number: (82) 501-046 Chairman: Dr. Imre Csapláros

Website address: www.skik.hu/hu/bekelteto-testulet

E-mail address: skik@skik.hu

Szabolcs-Szatmár-Bereg County Conciliation Board

Address: 4400 Nyíregyháza, Széchenyi u. 2.

Phone number: (42) 420-180

Fax number: (42) 420-180

Chairman: Görömbeiné dr. Katalin Balmaz Website address: <u>www.bekeltetes-szabolcs.hu</u> E-mail address: bekelteto@szabkam.hu

Tolna County Conciliation Board

Address: 7100 Szekszárd, Arany J. u. 23-25. Telephone number: (74) 411-661; (30) 664-2130

Fax number: (74) 411-456 President: Mónus Gréta

Website address: https://www.tmkik.hu/hu/bekelteto-testulet-2
E-mail address: bekelteto-testulet-2
E-mail address: bekelt

Vas County Conciliation Board

Customer reception: 9700 Szombathely, Rákóczi Ferenc u. 23. Telephone number: (94) 312-356; (94) 506-645; (30) 956-6708

Fax number: (94) 316-936 Chairman: Dr. Zoltán Kövesdi

Website address: www.vasibekelteto.hu E-mail address: pergel.bea@vmkik.hu

Veszprém County Conciliation Board Address: 8200 Veszprém, Radnóti tér 1.

Telephone number: (88) 814-121; (88) 814-111

Fax number: (88) 412-150 President: Dr. Klára Herjavecz

Website address: www.bekeltetesveszprem.hu E-mail address: info@bekeltetesveszprem.hu

Zala County Conciliation Board

Address: 8900 Zalaegerszeg, Petőfi utca 24.

Phone number: (92) 550-513 Fax number: (92) 550-525 Chairman: Dr. Sándor Molnár

Website address: www.bekelteteszala.hu E-mail address: zmbekelteto@zmkik.hu

10.7. The Conciliation Body is responsible for resolving consumer disputes out of court. The task of the Conciliation Body is to try to reach an agreement between the parties in order to settle the consumer dispute, failing which it will decide on the matter in order to ensure simple, fast, efficient and cost-effective enforcement of consumer rights. At the request of the consumer or the Service Provider, the conciliation body shall advise on the rights and obligations of the consumer.

10.8. In the case of a cross-border consumer dispute related to an online sales or online service contract, only the conciliation body operating under the auspices of the Budapest Chamber of Commerce and Industry has jurisdiction.

10.9. In the event of a consumer complaint, the Consumer can use the EU online dispute resolution platform. Using the platform requires a simple registration in the European Commission's system by clicking here. After registration, the consumer can submit his complaint via the online website at: http://ec.europa.eu/odr

- 10.10. The Service Provider is obliged to cooperate in the conciliation board proceedings. In this context, it shall send its reply to the conciliation body and ensure the participation of the person authorized to reach an agreement at the hearing. If the registered office or premises of the company are not registered in the country of the chamber operating the territorially competent Conciliation Body, the obligation of the company to cooperate extends to offer the possibility of concluding a written agreement according to the needs of the consumer.
- 10.11. If the consumer does not turn to a Conciliation Body or the procedure is unsuccessful, the consumer has the opportunity to go to court to settle the dispute. The action must be brought by means of an application containing the following information:
- the court seized:
- the names, domiciles and legal status of the parties and their representatives;
- the right to be enforced, stating the facts and evidence on which it is based;
- the data from which the jurisdiction and jurisdiction of the court can be determined;
- a firm request for a court decision.

The application must be accompanied by the document or a copy thereof, the content of which is relied on as evidence.

11. COPYRIGHT

- 11.1. As https://zatoge.com is a website, it is considered a copyrighted work, it is prohibited to download (duplicate), redistribute to the public, otherwise use or electronically store the content appearing on https://zatoge.com or any part thereof, processing and sale without the written consent of the Service Provider. At the same time, the user can download the GTC and the data management information without any conditions and restrictions, they can store them in any form.
- 11.2. Any material may be taken over from https://zatoge.com and its database only with a written consent, with reference to that website.
- 11.3. The Service Provider reserves all rights to all elements of its service, domain names, secondary domain names formed with them and Internet advertising spaces.
- 11.4. Adaptation or decryption of the content or parts of the https://zatoge.com website is prohibited; unfair use of user IDs and passwords; use any application that modifies or indexes https://zatoge.com or any part thereof.
- 11.5. The name https://zatoge.com is protected by copyright, its use, except for the link, is possible only with the written consent of the Service Provider.
- 11.6. The User acknowledges that in case of use without a license, the Service Provider is entitled to a penalty. The amount of the penalty is HUF 60,000 gross per image and HUF 20,000 gross per word. The user acknowledges that this penalty is not excessive and browses the site with this in mind. In the event of a copyright infringement, the Service Provider uses a notarized fact certificate, the amount of which is also passed on to the infringing user.

12. DATA PROTECTION

The privacy policy of the website is available at: https://zatoge.com/data_protection_declaration_eng Budapest, July 1, 2021.

13. TO THE SERVICE PROVIDER AND THE USER (SUBSCRIBER) RULES OF LIABILITY

13.1 Liability By accepting these GTC, the user explicitly acknowledges that he / she uses the online service at his / her own risk. The Service Provider excludes its liability for damages resulting from the processing of erroneous or untrue data provided by the User. The User acknowledges that the Service Provider is only liable for damages that are directly causally related to the illegal and reprehensible conduct of the Service Provider. Should the User suffer any damage or inconvenience with regard to the use of the service or its results, the Service Provider excludes all related liability. The person who uploads the information, advertisements or other materials not posted from the Service Provider on the website is solely responsible for the content.

Based on these GTC, the Service Provider does not guarantee that the service may have any results for the User. The Service Provider does not ensure the effectiveness of the service, so it is not responsible if the User does not have access to the appropriate content during the use of the service, nor is he/she responsible if the User has not received the required standard and quality during the use of the service. The service operates on an "as is" and "as available" basis, i.e. the Service Provider is not obliged to make technical and IT developments that meet the needs of the User.

13.2. The Service Provider also excludes its liability:

- for all damages resulting from information (descriptions, images) posted by others on https: //zatoge.com, including damages to third parties. This provision also applies to advertisements and other materials placed on the website,
- with respect to information provided, stored or made available by another intermediary in connection with an information society service provided by an intermediary service provider, subject to conditions specified by law,
- for the correctness, truthfulness or compliance of the information posted on the website, or for any infringement or damage caused to third parties by the content that violates the law,
- for possible damages resulting from the use of the system, complete shutdown and changes,
- for other errors and damages (force majeure) attributable to reasons beyond the control of the Service Provider.
- for any material or moral damage to the User resulting from the use of the services.

The Service Provider shall not be liable in any way for any calls, offers and contracts concluded on the basis of the online interface maintained and operated by it, or for the non-conclusion of any contract, as well as for the failure or termination of the Services available on the website.

In the event of any violations related to the Service, the Service Provider cooperates with the authorities within the framework required by law in order to hold the perpetrators accountable and reserves the right to report the violation to the competent authority by the User or a third party. If the Service Provider sues for a fine, penalty or any other amount payable due to violations related to the service, it shall file a full claim for damages against the infringer both in respect of the amounts paid by the Service Provider and in addition. The Service Provider does not intervene in legal disputes between the User and a third party or body; in the event of any dispute, the User releases the Service Provider from all claims, claims and damages by accepting these GTC. (the Service Provider is not obliged to intervene in legal disputes between the User and a third party or body, however, the complaint may also be received by the Service Provider).

Service Provider guarantees the 95% availability of the online Service on an annual basis. From the point of view of measuring availability, the planned maintenance lasting up to 1 working day shall not be considered a downtime, provided that the Service Provider has notified the User on the website about its date and expected duration in due time, but at least 5 working days before the maintenance.

13.4. Rights

The Service Provider is entitled, but not obliged, to check the content made available by the User during the use of the website. Furthermore, the Service Provider is not obliged to check the information that it has only transmitted, stored and made available, therefore the Service Provider is entitled, but not obliged, to look for signs indicating the continuation of illegal activities with regard to the published contents.

14. SPECIFIC RULES APPLICABLE TO THE USER (SUBSCRIBER)

14.1. Special rules for the User: The User is obliged to provide a suitable computer device and appropriate Internet access to use the online service. If the Service Provider becomes aware of any irregular and / or illegal use by the User (especially using the website for the distribution of computer viruses or unauthorized data collection, not using the content available on the website for his/her own use only), he/she is entitled to suspend or unilaterally register the User. at his/her discretion — delete. The User is obliged to keep the password associated with his/her registered username secret and to take all necessary and reasonable precautions to prevent unauthorized persons from accessing his/her user account. The User is entitled to publish or otherwise communicate the opinion formed during the possible evaluation of the online service on the website or other web interface, without prejudice to the rights of others.

The User may use the information on the website at his/her own risk.

The User is obliged to ensure that third parties do not use the service instead, access is not permitted.

- 14.2. Other prohibited activities related to the use of the website and the use of the Service by users (content restriction):
 - Use the online service to record and / or transmit unauthorized images / videos, location, or any personal information about other people. (personal data breach)
 - Unauthorized use of information, or information resources, that are owned, or used by others.
 - Sell, transfer, or transfer access to any person to a third party without the knowledge and prior written consent of that person.
 - Post, upload, distribute or offer content that is illegal, inciting, intimidating, pornographic, hateful, defamatory, harassing, threatening, abusive, fraudulent, obscene or otherwise condemned.
 - Intentionally distribute a virus, worm, other defect, Trojan, corrupted file, false news, or other harmful item (information).
 - Pursuit and spread pyramid game (Ponzi scheme).
 - Upload or transmit other harmful content to minors.
 - Appear as another person or wear other disguises.
 - Illegally transmit other intellectual property or other intellectual property without the prior written consent of the owner or licensee.
 - Use the Service in any manner that violates or violates any law (such as privacy or publicity rights, or otherwise).
 - Use the service in violation of other business policies.
 - Advertise or promote illegal activities while using the Service.

- Prevent others from using the online service in any way.
- Create / generate users automatically or fraudulently.
- Sell, resell or otherwise use or transfer the Service for any unauthorized commercial purpose without the prior permission of the Service Provider.
- Modify, adopt, translate or decrypt the Service to any extent.
- Remove any copyright, trademark or other proprietary rights notices contained in or on the Service. Redesign the website of the Service, make it unusable, or create a page identical to the website.

Violation of the above rules may result in the cancellation of the user account!

14.3. Other liability rules, dispute settlement

The Service Provider shall not be liable for any damages - primarily caused by a computer virus - that have occurred in the User's computer equipment or other property during access, use of the System, or opening of harmful contents. The Service Provider is also not responsible for the unavailability or slow operation of the system due to the fault of the Internet Service Provider.

The use of the system and the use of the services presupposes the User's knowledge and acceptance of the possibilities, risks and limitations of the Internet. The User acknowledges that he/she must assess the potential risks associated with using the Services him-/herself and ensure that his/her computer is used safely and that the data stored on it is protected.

The Service Provider strives for this, but cannot guarantee the error-free and uninterrupted operation of the website, or that access to the service will be continuous or error-free. The User acknowledges that due to the peculiarities of the Internet, the continuous operation of the service may be interrupted despite the prior knowledge and intention of the Service Provider. Subject to annual availability (95%), the Service Provider is entitled to suspend the Service in part or in full for the maintenance of the system or for other security reasons without any prior information or notification to the Users.

The Service Provider is only liable for damages caused by unlawful conduct attributable to it under the Civil Code in accordance with the relevant rules.

If, as a result of war, insurrection, terrorist act, strike, accident, fire, blockade, flood, natural disaster, severe energy supply disruption or other unforeseeable and unavoidable obstacle (force majeure) beyond the control of the User or the Service Provider, one of them is unable to perform any of its contractual obligations, that person shall not be liable for any loss or damage incurred as a result of such events. In this case, the Civil Code. 6: 179-180. §.

15. CONFIDENTIALITY

The Parties undertake to treat this Agreement, its content and all information obtained in the course of the cooperation as strictly confidential, business secret and not to disclose it in any way or to third parties during the term of this Agreement and for 5 years after its termination, and it will not be used otherwise.

Budapest, July 1, 2021